



PAWSITIVITY

September 2023 Email Newsletter curated by your Chief Pet Minders

<https://www.facebook.com/peaceofmindpetsrva>

Tis the season...

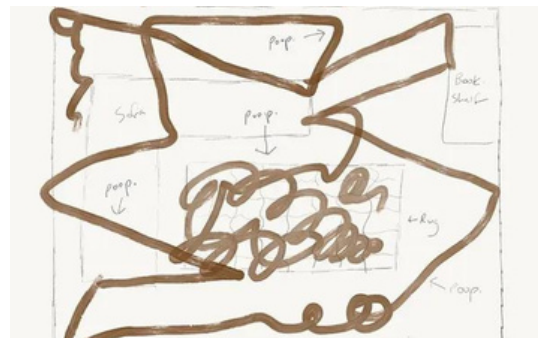


Pumpkin spice has arrived, and with it, the start of the season of holiday fun and madness! If you are planning to travel this holiday season, please get your reservation in ASAP. We will fill up for boarding in my home, boarding in your home, drop-in visits, dog walking spots, and our almost overnights. The best way to reserve your spot is by making a request through Time to Pet.

We are looking forward to spoiling your pets this holiday season!

Roombas

Recently, we have had some interesting encounters with our client's Roombas. When you go on vacation, please disengage your Roomba. The photo to the right, provided by a Facebook user named Jesse Newton, shows the extent of what can happen to your home when a Roomba finds poop. Insert looks of shock and horror here. We do the best we can to clean up in these situations but we always have other clients we have to get to. So for future trips, turn the Roomba off and save us all time and stress from a poo-pacalypse!



Refer a friend to receive a \$5 gift card to grab a cup of coffee or tea on me. PLUS, be entered in our quarterly drawing for a \$50 gift card to a local small business!

Updates

Just some general housekeeping and updates to take note of. All changes will take effect September 15th. If you have concerns, don't hesitate to contact me through Time to Pet and we can work it out!

Auditing Time to Pet:

We will be combing through TTP to remedy any incomplete fields in each client's account. Please watch for these emails to make any necessary changes.

Communication:

If you have any questions, updates, requests, etc... please make them through Time to Pet. I am trying to streamline how and when I get communications so I can respond in a more timely manner.

Lost & Found:

Are you missing something? Is Fido's favorite fluffy MIA? I might have it! Please check with me so I can get that back to you.

New Contract:

We are working on streamlining our contract process. Watch for a link to hit your inbox to electronically sign!

Payment Processing:

Mastercard and Visa are upping their credit card processing fees. In an attempt to combat that expense, please use Zelle (linked to 912.674.6773) or Venmo (@peaceofmindpetsrva).

New Drop-off/ Pick-up Times:

In an effort to better plan for the pets in our care, we are instituting some parameters around drop-off/ pick-up times.

- *Monday - Friday 8-10am and 5-7pm*
- *Saturday: No pick-up/ drop-offs*
- *Sunday: 8-10am and 5-7pm*

Scheduling Services:

Please note when you'll be dropping off and picking up. If requesting drop-in services, please indicate if we'll need to feed your pet(s).





2023/ 2024 SCHEDULE

In an effort to observe better work/ life balance, I will be taking off more time next year. Travel is important to me as it helps me to recharge my batteries. I want to continue to give the best service and care to you and your pets! Making sure I have this time, will help achieve that goal.

Please print this off and keep it at the ready for all of your travel planning needs. And if you have to travel while I am away, reach out. I network with some other great pet sitters in the area. I am happy to recommend a reliable, trustworthy, competent stand in sitter!

| 2023 | |
|--------------------------|--------------------|
| Indigenous People's Day | 10/9/23 |
| Veteran's Day | 11/11/23 |
| POMP RVA Facility Closed | 10/26/23 - 11/8/23 |
| Thanksgiving | 11/23/23 |
| Christmas Eve | 12/24/23 |
| Christmas Day | 12/25/23 |
| New Year's Eve | 1/31/23 |

| 2024 | |
|--------------------------|-------------------|
| New Year's Day | 1/1/24 |
| POMP RVA Facility Closed | 1/22/24 - 1/28/24 |
| MLK Jr. Day | 1/15/24 |
| President's Day | 2/19/24 |
| POMP RVA Facility Closed | 5/18/24 - 5/27/24 |
| Memorial Day | 5/27/24 |
| Juneteenth | 6/19/24 |
| Independence Day | 7/4/24 |
| POMP RVA Facility Closed | 7/13/24- 7/20/24 |
| Indigenous People's Day | 10/14/24 |
| POMP RVA Facility Closed | 10/26/24- 11/3/24 |
| Veteran's Day | 11/11/24 |
| Thanksgiving Day | 11/28/24 |
| Christmas Eve | 12/24/24 |
| Christmas Day | 12/25/24 |
| New Year's Eve | 12/31/24 |