



# PAWSITIVITY

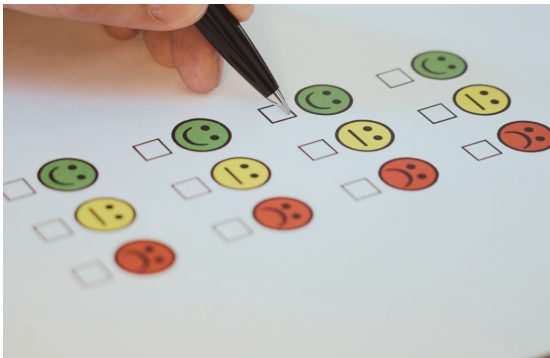
February 2024 Email Newsletter curated by your Chief Pet Minders

<https://www.facebook.com/peaceofmindpetsrva>

## Client Survey

This is the last week to complete our client survey. If you haven't already done so, please use the link in the body of this email or in the conversation section of the Time to Pet Portal.

By sharing your thoughts, you contribute to making the care your pets receive and our services even better.



## Lockboxes

We've been trialing these specific lockboxes. They have proven to be easy to set up and use. They attach easily to gates, doors, and fencing. You are welcome to purchase your own lockbox. These are \$12.99 from Amazon and can be ordered via the link provided in the body of the email. If you prefer, you can let me know and we will order, install, and invoice you accordingly.



## 2024 Updated Contract

2024 is off to a great start! To ensure all records are up to date, you'll be receiving an updated version of the Peace of Mind Pets RVA contract. The link will be in the body of the email and in the conversation section on Time to Pet. You will be able to complete it entirely online. For the places you need to initial or sign, you'll draw or upload a photo, document, or pdf of your signature. Once complete, you'll be able to print a copy for your records and upload the file to your account in Time to Pet. I've specifically updated our cancellation policy. Any price increases are for new clients, not existing clients. If you have any questions, or need any assistance, please don't hesitate to reach out. Contract Link: <https://forms.gle/HvKZk5FqSKRhpJfs6>

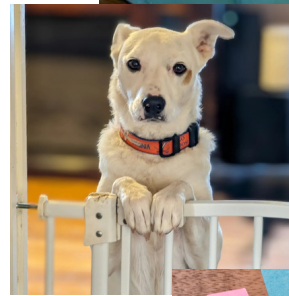
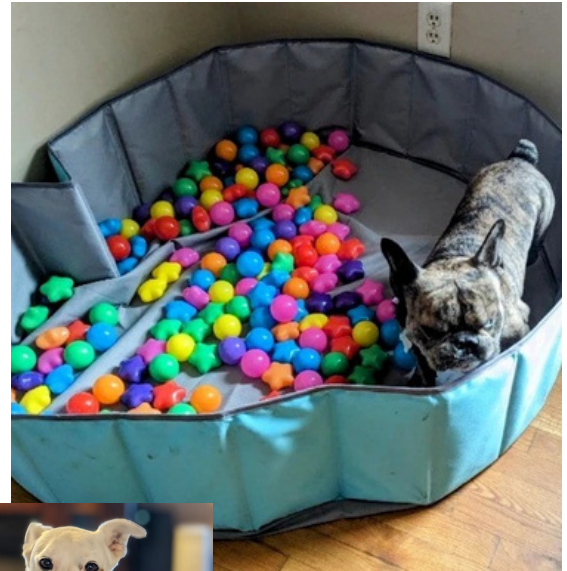


# Cancellation Policy

I love to offer as much flexibility to my clients as I can. Flexibility is important to me when dealing with different service providers for my pets, and my homes, various needs. It is something I appreciate and something I try to afford to all of you.

However, for peak times and holidays, in order to protect mine and my staff's livelihood, I need to update our cancellation policy.

Moving forward, if you need to cancel, please do so at your earliest convenience. If cancellation takes place within 48 hours of the dates of service, it is at the discretion of the service provider to charge a portion, or the full amount, for the agreed upon services and dates. For all peak and holiday dates, cancellation will need to take place no later than 7 days before the first date of service. This change to the policy will help us to better plan for your pets visits or stay.



# Your Pets Dental Health

February is National Pet Dental Month. You should be getting your pets pearly whites checked at least once a year. If they suddenly develop bad breath, you notice discoloration, or they develop any issues eating, you should get them checked sooner.

According to the AVMA, periodontal disease is the most common dental condition in dogs AND cats—and can result in health issues that extend beyond just your pet's teeth. Talk to your veterinarian about preventative measures you can take to safeguard your pet's dental health and be sure to schedule their annual cleaning!

*Did you know*

**THAT PERIODONTAL DISEASE IS THE MOST COMMON DENTAL CONDITION IN CATS AND DOGS, AND BY THE AGE OF THREE, MOST PETS WILL ALREADY HAVE EARLY EVIDENCE OF PERIODONTAL DISEASE?**



Source: AVMA

MEMBER OF PET SITTERS INTERNATIONAL